

Home Insurance

Insurance Product Information Document



COMPANY AZUR UNDERWRITING (IRELAND) LIMITED **PRODUCT** HOME

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UNDERWRITTEN BY

AIG Europe S.A. is an insurance undertaking with R.C.S. Luxembourg number B 218806. AIG Europe S.A. has its head office at 35D Avenue John F. Kennedy, L-1855, Luxembourg, <http://www.aig.lu/>. AIG Europe S.A. is authorised by the Luxembourg Ministère des Finances and supervised by the Commissariat aux Assurances 7, boulevard Joseph II, L-1840 Luxembourg, GD de Luxembourg, Tel.: (+352) 22 69 11 -1, caa@caa.lu, <http://www.caa.lu/>, and is regulated by the Central Bank of Ireland for conduct of business rules.

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This document provides a summary of the key information that relates to your home insurance policy. It is not personalised to your individual needs. Please refer to your policy documentation for full details of your cover and the terms and conditions.

WHAT IS THIS TYPE OF INSURANCE?

This is home insurance which provides you with a broad range of covers including for your home and contents, your collections, annual travel, legal liability and expenses and cyber losses. The home section of the policy provides you all risks cover for your home, outbuildings and other permanent structures. Contents insurance provides you worldwide all risks cover for your general contents such as clothing, electronics and appliances.



WHAT IS INSURED?

You must check your policy schedule to see what cover you have selected along with the corresponding amount insured.

Cover for your property

- ✓ Rebuilding cost – the reconstruction cost of your home up to the sum insured shown on your policy schedule (if you meet the qualifying criteria you may also have guaranteed rebuilding cover which is not limited by the sum insured).
- ✓ Contents replacement – the cost to repair or replace your contents up to the sum insured shown on your policy schedule (if you meet the qualifying criteria you may also have guaranteed replacement cover which is not limited by the sum insured).
- ✓ Collections cover – all risks cover for your fine art, jewellery and private collections up to the sum insured shown on your policy schedule
- ✓ Newly acquired items – up to 25% of the contents sum insured for newly acquired items insured for up to 90 days without notification.
- ✓ Pairs, sets and parts – we will pay the cost of repairing or replacing the damaged property. (We may pay the full replacement cost of the entire pair, set or unit if only part is damaged providing you surrender the remaining parts to us).
- ✓ Trace and access – the cost to remove or replace part of the home in order to locate the source of a leak.
- ✓ Unlimited lock replacement.

Cover for you

- ✓ Legal liability – we will pay damages you are legally obliged to pay for personal injury or property damage (up to the limit shown on your schedule).
- ✓ Family legal expenses – cover for you and your family for legal costs and expenses for disputes set out in full in the policy wording but including employment disputes and contract disputes (up to the limit shown on your schedule).



WHAT IS NOT INSURED?

The following list is not exhaustive. For a full list of exclusions please see your policy wording.

Property cover excludes

- ✗ Loss or damage caused by faulty, inadequate or defective planning, design, workmanship, repair, materials or maintenance.
- ✗ Loss or damage caused by gradually operating causes, deterioration, mechanical/electrical breakdown or wear and tear.
- ✗ Subsidence to external property such as patios, swimming pools, boundary walls etc. unless there is also subsidence to the main home.
- ✗ Loss or damage to any item while in transit which is not suitably packed relative to its value.

Legal expenses cover excludes

- ✗ Employers disciplinary hearings or internal grievance procedures.
- ✗ Civil claims where lawyers appointed for you believe you are more likely to lose your case than win it.

Annual travel cover excludes

- ✗ Any claim relating to a set of circumstances of which you were aware at the time you took out this insurance or the time you booked your trip, whichever is later.
- ✗ Travel in, to or through Cuba, Iran, Syria, Sudan, North Korea or the Crimea Region.
- ✗ Claims when you have had inpatient treatment or sought the advice of a consultant in the last 12 months for a condition which is medically related to the one for which you are claiming.
- ✗ Any claim arising from quarantine or travel restrictions due to government orders, warnings, advisories, regulations, directives, prohibitions, or border closures, relating to an epidemic or pandemic.

Cyber cover excludes

- ✗ Any activities carried out by you for business or professional purposes.
- ✗ Failure or interruption of any electrical power supply network or telecommunication network not owned or operated by you.

- ✓ Family Protect – cover in respect of ransom, expenses and consultant costs, threat expenses, and disappearance investigation expenses.
- ✓ Cyber cover – cover for restoring home systems, cyber crime, cyber ransom and cyber online liability.
- ✓ Alternative accommodation – we will cover any reasonable increase in living expenses for up to a maximum of 3 years if a covered loss makes your home uninhabitable.
- ✓ Items in storage – we will pay up to 10% of the sum insured for contents for items kept in commercial storage.
- ✓ Annual travel including winter sports – world wide cover for up to 90 days per trip.
- ✓ For a full list of events insured, please see your policy wording document.



WHERE AM I COVERED?

- ✓ At the residence listed on your schedule.
- ✓ Contents covered anywhere in the world.



WHAT ARE MY OBLIGATIONS?

- You must take reasonable care to provide complete and accurate answers to the questions we ask when you take out, make changes to and renew your policy. Failure to do so may result in your policy being cancelled or we may refuse to deal with any claims or reduce the amount of a claim payment, as detailed under the impact of misrepresentation section in your policy wording.
- Always maintain your home in a good state of repair and try to prevent accident or injury, as well as protecting your property against loss or damage.
- Let us know before you start having any work to extend, repair, renovate, build, decorate or demolish any part of the buildings or other permanent structures if the estimated cost of this work is more than €250,000 in total.
- Tell your broker if your home is going to be unoccupied or unfurnished for more than 60 days.
- Keep the sums insured at a level which represents the full value of the property.
- Notify your broker immediately upon filing or service of legal documents initiating your bankruptcy, or insolvency or any non-motoring convictions.
- Notify us as soon as it is reasonably practical after an event which may give rise to a claim.



WHEN AND HOW DO I PAY?

Your broker will discuss your payment options – e.g. payment in full at time of purchase or, where applicable, payment by instalments. The premium and agreed payment method are shown in your policy schedule.



WHEN DOES THE COVER START AND END?

Cover starts once you have accepted our terms and agreed to pay the premium. It will last for the period specified in your policy schedule from the policy start or renewal date, unless it is cancelled by you or us before it ends. (Note that policies of less than a year may be accommodated)



HOW DO I CANCEL THE CONTRACT AND WHAT IS MY COOLING OFF PERIOD?

You can cancel cover at any time by notifying us in writing of the future date that the cancellation is to take effect. You will however be charged a pro rata premium for the period you were on cover. You have 14 days from the start date of the policy to advise us if you want to cancel your policy. This is known as the cooling off period. Please refer to your policy wording document for full details.



ARE THERE ANY RESTRICTIONS ON COVER?

- | You will have to pay the first part of most claims (the excess), full details of which are on your schedule.

Limits which apply

- | Money, bankers drafts, bank notes, postal orders, cheques, gold, silver or platinum bullion or ingots – €10,000.
- | Fine art and items of a fragile nature such as crystal, china etc. – €100,000 (If not covered under the Collections section).
- | Jewellery, furs, guns, stamps, precious metals and wine – €10,000 (If not covered under the Collections section).
- | Outdoor Items – €100,000.
- | Business equipment up to €100,000.
- | Business stock up to €20,000.
- | Annual travel – cover for individuals under **76** years of age (or 80 upon payment of an additional premium).
- | Please note that any limit or sum of money referred to in this document shall be converted to the currency used in your schedule at the AIG corporate exchange rate applicable at the date of a claim / incident.
- | Please refer to your policy wording document for complete information.